

## White Sulphur Springs Reservation Confirmation Winter Retreats

If you have questions about this confirmation, please contact our office Tuesday through Saturday 8:00 to 5:00 EST at 814-623-5583

**We are excited about your upcoming visit to White Sulphur Springs!**

**PLEASE NOTE:** You can pay your remaining balance at any time before you arrive through our online registration system, but if you prefer to pay during your stay, White Sulphur Springs accepts cash, personal checks (preferred) and credit cards (Visa, MasterCard, and Discover). All charges are due before departure and payable to OCF. To expedite your check-in, if you have any changes to your reservation please do so no later than 48 hours prior to your arrival.

**CHECK-IN: 4pm**

**ARRIVAL MEAL: 6pm**

**CHECK-OUT: 10 am**

**GENERAL INFO:**

- White Sulphur Springs is not responsible for lost items. Lost items can be picked up the Lost & Found box near the Guest Office.
- Handicap Accessibility: We have an elevator available in Heritage House to access all floor levels.
- White Sulphur Springs facilities are all TOBACCO AND ALCOHOL FREE zones
- If you have food allergies or special dietary needs, please notify the Food Service Director ([foodservice@whitesulphursprings.org](mailto:foodservice@whitesulphursprings.org)) so we can try to accommodate you. Our cooks can notify you of all our ingredients in food preparation, however, we cannot guarantee a contamination-free environment. We have a breakfast bar and a full salad bar with many options at lunches and dinners. Also, for many of our meals we have alternatives available to accommodate allergies. There is a separate refrigerator and a microwave in the guest side of the kitchen for your use if you need to bring items with you to warm up. However, PA food service code does not allow us to let you use our stoves or ovens for your personal cooking.
- There are three ski resorts within 1.5 hours: Blue Knob, Hidden Valley and Seven Springs. If you would like to ski while here, let the office know so we can arrange for a pack-lunch and/or early breakfast.

**We provide:**

- Highchairs and booster seats
- Pack n' plays (if needed)
- Sheets and towels
- Laundry capability (\$1 per load)
- Irons/ Ironing board in laundry room

**Items to bring:**

- Warm clothing in layers
- Snow clothes and snow boots for the kids
- Sled, ice skates and other snow "toys" (if weather allows)
- Hair dryer (if needed)